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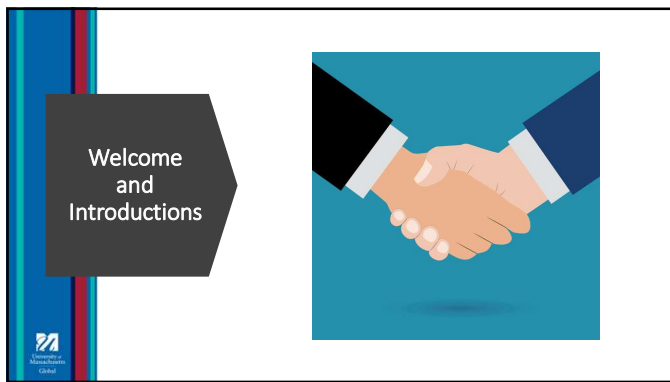
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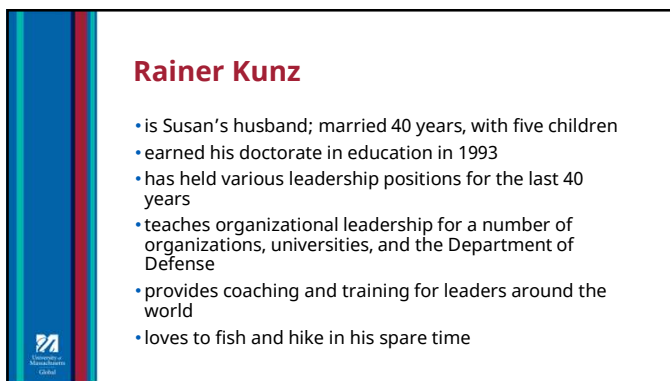
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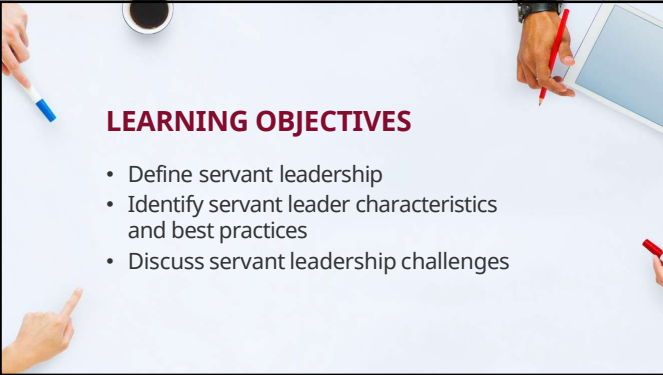
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### Please Share...


4



### LEARNING OBJECTIVES


- Define servant leadership
- Identify servant leader characteristics and best practices
- Discuss servant leadership challenges

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### What is Servant Leadership?

Focused primarily on the growth and well-being of people and the communities to which they belong. The servant-leader has a desire to serve, shares power, puts the needs of others first and helps people develop and perform as highly as possible.



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## Servant Leader Characteristics and Best Practices

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1.

Servant leaders  
share the power



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2.

Servant leaders are  
empathetic



How is empathy important in servant leadership?

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3.

Servant leaders learn to delegate

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10

What steps are important when delegating to employees?

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**Tips for Delegating**

- Assign the right task to the right person
- Give clear instructions
- Ensure understanding before releasing
- Follow up

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12

4.

Servant leaders view the success of their employees as their success





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5.

Servant leaders know when to step in





14

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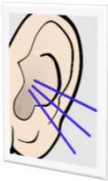
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6.

Servant leaders listen





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7.

Servant leaders care about the emotional health of their people

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8.

Servant leaders are self aware

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9.

Servant leaders use persuasion rather than their authority

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10.

Servant leaders see the big picture



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11.

Servant leaders have foresight

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12.

Servant leaders view themselves as stewards

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13.

Servant leaders are committed to the personal and professional development of everyone on their team



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14.

Servant leaders build community



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15.

Servant leaders know how to build a team



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16.

Servant leaders know how to identify needs

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17.

Servant leaders allow team members to play to their strengths

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18.

Servant leaders create group goals

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19.

Servant leaders are communicators

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20.

Servant leaders are motivators

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21.

Servant leaders provide resources

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22.

Servant leaders ask for employee input



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23.

Servant leaders offer incentives



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24.

Servant leaders train future leaders



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25.

Servant leaders give constructive, personalized feedback

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Servant Leadership Challenges

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1.

Fatigue



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2.

Undermined authority





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3.

Decreased motivation





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4.

The organization becomes less of a priority





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5.

It doesn't fit every situation





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6.

Excessive criticism





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7.

Doing everything yourself





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8.

Sitting on the sidelines


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Share your insights:


Ah ha!

Oh no!

Duh!

Wow!

Hmm...



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Rainer Kunz, ED.D., ACC  
Leadership Coach, Speaker, and  
UMass Global Instructor

Q&A

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