

Product	Vendor	System Purpose	Categories, Layers, or Modules	Custodian	Frequency Collected	Frequency Updated
AlertSanDiego	Blackboard Connect	Emergency Notifications	Emergency Notifications	Fire	As needed	As needed
AP Batch Import	Internally Developed	AP Batch Processing	Accounts Payable Processing	Finance	Daily	Daily
Applicant Tracking - Insight Enterprise Edition	NeoGov	Online Applicant System	Applicant Tracking	Human Resources	As needed	As needed
ArcGIS Enterprise & Portal for ArcGIS, ArcGIS Online	Esri	Geographic Information System (GIS) software	Address	GIS/Planning	Weekly	Weekly
			Administrative Areas	GIS/Fire/Public Works/SanGIS	As needed	As needed
			Assessment Information	GIS/Finance/Land Development	As needed	As needed
			Cadastral Reference	Engineering	As needed	As needed
			Demography	GIS/Land Development Engineering	Yearly	Yearly
			Elevation	GIS/SANDAG	Every 4-5 yrs	Every 4-5 yrs
			Facilities and Streets	GIS	As needed	As needed
			Geotechnical Atlas	GIS/Public Works/Finance/Parks &	As needed	As needed
			Land Use and Planning	Recreation	As needed	As needed
			Parcel Publishing	GIS	Monthly	Monthly
			Pavement Management	GIS/Planning	As needed	As needed
			Stormwater Assets	GIS/SanGIS	As needed	As needed
			Stormwater Environmental Program	Public Works/GIS	As needed	As needed
			Wastewater Assets	Public Works/GIS	As needed	As needed
			Water Assets	Public Works/GIS	As needed	As needed
			Other Reference Data	Public Works/GIS GIS/Public Works/Neighborhood Resources	As needed	As needed
Arts Mailing List	Internally Developed	Membership & Mailing List Management	Membership & Mailing Lists	Arts Department	As needed	As needed
Beanstack	Zoobean, Inc	Summer reading signup and management tool	Summer reading signup and management tool	Library & Cultural Arts	Daily	Daily
Bid Management	PlanetBids, Inc.	Bid Management	Bid Management	Finance	As needed	As needed
Business License Application	Internally Developed					
Cablecast	Tightrope Media Systems	Broadcast Automation & Video Servers	Video Recording	Communications	Daily	n/a
Carterpraph OMS	Cartegraph	Enteprise Asset Management				
CitySourced	Granicus	Citizen Relationship Management/Service Requests	Mobile App and Portal	City Manager	Daily	Daily
CivicRec	CivicPlus	Recreation Management	Facility Rentals	Parks & Recreation	Daily	Daily
			Activity Registration			
ConstantContact	ConstantContact	Online Email Subscription Service	Email Subscription	Communications	Daily	Daily
Consultant Agreement	Internally Developed	Master Services Agreement Tracking	Service Agreements	Public Works	As needed	As needed
Contract Management	SpringCM	Contract Management	Contract Management	Information Technology	As Needed	As Needed
Coplogic	LexixNexis	Collecting Various Reports	Abandoned Vehicles	Police	Daily	Daily
			Harassing Phone Call			
			Hit & Run			
			Lost Property			
			Theft			
			Traffic Complaints			
			Vandalism			
CritiCall	Biddle Consulting Group, Inc.	Dispatcher / Calltaker Pre-Employment Testing	Pre-Employment Testing	Human Resources	As needed	As needed

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Crossroads MagCite	Crossroads	Electronic moving violation citation system used for Police		Police	Daily	
Customer Connect	NorthStar – A Harris Utilities Com	Customer Management & Utility Billing	Service Order Processing	Finance		
Digital Dashboard	First Arriving	Fire Station Situational Awareness	Digital Display	Fire	Daily	Daily
Emergency Reporting	Emergency Reporting	Building annual inspections	Occupancy/Inspections	Fire	As needed	As needed
Employee COVID Intake Form	Internally developed	COVID contact tracing		HR	As needed	
EMS Billing	Wittman Enterprises	Ambulance Billing	Ambulance Billing	Fire	Daily	Daily
EMS Patient Survey IVR	Selectron	Survey for Fire EMS patients		Fire Dept	Bi-weekly	
Enerprise Permitting and Licensing	Tyler	Enterprise Workflow Management	Contact Management Business License (Registration) Permitting Inspections Code Enforcement Request Management Electronic Plan Review Citizen Self Services (CSS) Portal Public Facing		Daily	Daily
Enterprise Content Management	LaserFiche	Electronic Document & Records Management System	Laserfiche – Public Records	Records Management	Daily	Daily
ePact	ePact Network Ltd	Centralized Medical & Emergency Contact Collection	Medical, Guardian, HIPAA Information	Parks & Recreation	No longer used. Replaced with Secure Document in CivicRec.	No longer use.
EZ Texting	EZ Texting	Text Notifications	Text Notifications	Communications	As needed	As needed
EZproxy	OCLC	Identity management for library online database authentication	Identity management for library online database authentication	Library & Cultural Arts	Daily	Daily
False Alarm	Alarm Program Systems, LLC	False Alarm Billing and Permit Management System	Alarm Permits and False Alarm Billing	Finance	Daily	Daily
FCS	ltron	Water Meter Reading Software (will replace MV-RS)	Water Meter Reading	Meter Services	Daily	Daily
Finance Enterprise	CentralSquare	Financial System	Accounts Payable Accounts Receivable Bank Reconciliation Encumbrances Fixed Assets General Ledger Person/Equity Purchasing Reporting Workflow	Finance	Daily	Daily

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FirstWatch	Stout Solutions, LLC	Situational Awareness and Early Warning Software	EMS Alert Triggers	Safety	Daily	Daily
Formsite	Formsite - No longer used by Cult	Grant posting and acceptance	Grant posting and acceptance	Library & Cultural Arts	As needed	As needed
GeoKNX	Marshall & Associates, Inc. (Marst	Mobile GIS and Work Management	Service Requests and Work Orders	Public Works	Daily	Daily
Gov QA Public Records (FOIA)	Granicus	Submitting and tracking pubic records requests Council Correspondence	Public Records	Records Management	Daily	Daily
govAccess Vision	Granicus	Website Content Management System	Public Internet Website	Communications	As needed	As needed
Hansen (Infor Public Sector)	Infor	Work Order and Asset Management	Asset Building Asset Facilities Management Asset Fleet Asset Fleet Management Asset Management Asset Park Asset Plant Asset Reservoir Asset Sewer Asset Storm Asset Street Asset Usage Area Asset Water Customer Service GIS Map Drawer Inventory Control Work Management GeoAdministrator	Public Works	Daily	Daily
Intelex	Intelex Technologies Inc.	Tree Maintenance Parks Inspections Management	Tree Maintenance Parks Inspections Management	Parks & Recreation	Daily	Daily
InvoiceCloud	InvoiceCloud	Utility Billing Payments	Online credit card payment processing Integrated Voice Response (IVR) Payments Pre-Authorized Payment (PAP) processing	Finance	Daily	Daily
iPayment	CORE Business Technologies	Payment Processing	Payment Processing Business Center	Finance	Daily	Daily
LACES	LiteracyPro Systems Inc.	Literacy, Adult, and Community Education System	Student Data Management	Library and Arts	Daily	Daily
Laserfiche	LaserFiche	Repository for legacy hand written reports	Case Report Repository HR Files Repository Emergency Contact Repository	Police	As needed	
Lawson	Infor	Human Capital Management System	Human Resources Payroll	Human Resources Finance	Daily	Daily
Liability	Internally Developed	Risk Management	Risk Management	Risk	Daily	Daily
LibAnswers; LibCal	Springshare	Platform for information about library services and making room reservations	Provides a searchable platform for information about library services	Library & Cultural Arts	Daily	Daily
Litigation/Attorney	Internally Developed	Case Management	Case Management	City Attorney	Daily	Daily
mCare	NorthStar – A Harris Utilities Com	Customer Management & Utility Billing	Meter Reading	Public Works		
MV-RS	Itron	Water Meter Reading Software	Water Meter Reading	Meter Services	Daily	Daily
NetFile	NetFile	Website used to file Statements of Economic Interests - Form 700 to the California Fair Politics Practices Commission	Form 700 (FPPC Filings)	Records	As needed	As needed

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NetRMS	Motorola	Crime Records Management System	Police Records Management System	Police	Daily	
Northstar	NorthStar – A Harris Utilities Com	Customer Management & Utility Billing	Utility Billing	Public Works	Daily	Daily
Online Registration	Team Sideline	Adult Sports Registration	Online Registration	Parks & Recreation	As needed	As needed
OPAC	OPAC	Skills Testing	Skill Testing	Human Resources	As needed	As needed
Outbound IVR	Selectron	Outbound delinquent utility bill notification	IVR	Finance	Daily	Daily
OverDrive	Rakuten	Platform for users to borrow and download content	Ebook and audiobook management platform	Library & Cultural Arts	Daily	Daily
PayPal Donate	PayPal	Receive donations	Donations	Library & Cultural Arts	Daily	Daily
PC/Print Management	Xerox Corp	Computer signup and print management	Computer signup and print management	Library and Cultural Arts	As needed	As needed
QAS ServerQAS Batch	Experian Information Solutions, Ir	Address Verification	Address Verification	GIS Planning Building Engineering	n/a	n/a
QLess	QLess	Virtual Queuing	Virtual Queuing/Appointment Scheduling	Community Development	Daily	Daily
RealQuest	CoreLogic, Inc.	Property/Assessor Search Engine	Property/Assessor Search	Community & Economic Development Public Works Housing & Neighborhood Services Fire GIS Finance	n/a	n/a
RemitPlus	Profit Stars – A Jack Henry Compa	Electronic Remittance Processing, Lockbox Services, & Check Processing	Electronic Check Processing and Remittance	Finance	Daily	Daily
RFID	Bibliotheca	Library Self Check & Materials Return	RFID Self-Check, Payments, Automated Materials Handling	Library & Cultural Arts	Daily	Daily
SharepointOffice365	Microsoft Corporation	Email and Productivity Software	Electronic Mail	Information Technology	Daily	Daily
StreetEMS	World Advancement of Technolog	Electronic Patient Care Reporting	Electronic Patient Care Reporting	Fire	Daily	Daily
StreetRMS	World Advancement of Technolog	Fire Records Management System	Fire Records Management System	Fire	Daily	Daily
Symphony	SirsiDynix	Integrated library system	Integrated library system	Library & Cultural Arts	Daily	Daily
Tiburon Command CAD	Central Square	Computer Aided Dispatch for Police Department	Dispatch and Reporting System	Police	Daily	
Traffic Collision Database	Crossroads Software, Inc.	Traffic Collisions Management and Analysis	Traffic Collision Information	Traffic	As needed	As needed
Trail Counter	TRAFx	Counts people utilizing City trails	TRAFx Infrared Trail Counter	Parks & Recreation	Daily	Dialy
Turbo Data Systems Inc Services	Turbo Data Systems Inc	Parking Citation Processing Service	TicketPro Web – Citations EAppeals Online Appeal Review	Finance Police	Daily	Daily
Volunteer Impact Enterprise Edition	Better Impact Inc.	Volunteer Management Software	Volunteer Management	Housing & Neighborhood Services	Daily	Daily
Voyager	Yardi Systems, Inc	Housing Management Software	Subsidized Housing	Housing & Neighborhood Services	Daily	Daily
WaterView	EagleAriel					
Westlaw Case Notebook Application Suite	Thomson Reuters	Case Management Software	Drafting Assistant - Litigation & Transactional Case Notebook Repository	City Attorney	Daily	Daily
WorldShare Interlibrary Loan	OCLC	Borrowing and lending of library items among OCLC libraries	Interlibrary loan service	Library & Cultural Arts	As needed	As needed