

Tammy Cloud-McMinn

From: Council Internet Email
Sent: Monday, April 8, 2024 3:31 PM
To: City Clerk
Subject: FW: Windsor Pointe

All Receive - Agenda Item # 8
For the Information of the:
CITY COUNCIL
Date 4/9/24 CA CC
CM ACM DCM (3)

From: Maril Adrian <maril415@charter.net>
Sent: Monday, April 8, 2024 3:22 PM
To: Council Internet Email <council@carlsbadca.gov>; Terra Lawson-Remer <terra.lawson-remmer@sdcounty.ca.gov>
Subject: Windsor Pointe

I have lived in Carlsbad for over 15 years and am appalled by the burgeoning criminal activity and the threat to public safety stemming from the Windsor Pointe project. The people of Carlsbad supported the decision to provide housing for local veterans and their families. However, the ubiquitous carrot of additional money somehow changed the parameters to include people from out of the area suffering from serious mental illnesses. Subjecting a family neighborhood to the problems involved with even one mentally ill person, not to mention 24 or more with serious problems, is just plain insane, regardless of the good intentions of those making decisions they do not have to live with. The situation is unsafe to begin with and is exponentially so given the number of people with their individual disabilities and/or addictions living in close quarters. And indeed, the lack of oversight by the management of these properties, as well as the failure of local government to monitor the situation has exacerbated the problem.

My mom was mentally ill so I am very familiar with the difficulty of dealing with people who are mentally impaired. It is a sad situation and these people definitely need help, but "warehousing" them in a family neighborhood with schools and sports parks nearby is dangerous and detrimental to the well-being of our children, as well as to law-abiding citizens. Mentally ill people need specialized, professional help on a regular basis, whether it's medications and/or therapy. The managers and employees of Windsor Pointe are not equipped to provide that.

I also have a grandson, who is homeless in Alaska. He is provided with food and shelter from a faith-based organization, which is supported by donations, not government giveaways of tax money. Unlawful, immoral or general misbehavior is not allowed. In other words, there are consequences for his choices. Do I worry about him or wish it were different? Yes I do. But he is responsible for his own decisions and unless he follows the rules, he pays the price. Call it tough love or accountability, but permitting unacceptable behavior only incentivizes more unacceptable behavior, regardless of the excuses for it.

Windsor Pointe has proven to be a disaster and is putting an enormous strain on local emergency services. The taxpayers who live in the community, as well as those who have served their country do not deserve the financial strain and psychological burdens that have resulted from this poor decision. It has gotten completely out of hand and "promises" to remedy the situation do not address the basic problems of lack of oversight and warehousing the mentally ill with our homeless veterans. And worse, no one should expect the neighboring community to put their families at risk from the bad behavior and criminality that has and continues to occur.

It always amazes me that rather than look at effective solutions, every problem is met with good people trying to reinvent the wheel, mostly by throwing money at it. And when it doesn't work, throw more money at it. The tax-paying citizens of Carlsbad do not deserve to be treated as guinea pigs, nor do homeless veterans. There must be some success stories out there somewhere. It would behoove you to look for them.

Consider Windsor Pointe an experiment gone bad and terminate it.

Respectfully,

Maril Adrian
Carlsbad, CA

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Tammy Cloud-McMinn

From: Council Internet Email
Sent: Tuesday, April 9, 2024 7:41 AM
To: City Clerk
Subject: FW: Windsor Pointe Management Plan, Item 8

From: kelly.leberthon12@gmail.com <kelly.leberthon12@gmail.com>
Sent: Tuesday, April 9, 2024 7:04 AM
To: Council Internet Email <council@carlsbadca.gov>
Subject: Windsor Pointe Management Plan, Item 8

Dear Mayor and Council Members:

It is clear after the witness of so many community members on Windsor Pointe that it is a public safety threat and public health hazard to our community. It is also abundantly clear that neither the management company, nor the county, nor the city have any actual idea about who lives there and who visits there. Safety should be a priority for our community. When pointedly asked by council members, our city staff could not say how many veterans were currently housed, or how many Carlsbad residents were currently housed. This information should not only be known by our housing staff, but Veterans and local Carlsbad homeless should be the priority to receive housing assistance.

The "No Place Like Home" program offers services for housed individuals, yet these services are overwhelmingly rejected by the housed individuals. What that translates to is the local government tacitly approving and financially supporting harmful pathologies and aberrant sociopathic behaviors. This is not compassion – to leave mentally ill and drug/alcohol abusing people living within these prisons of mental illness and addiction. Compassion is not simply putting a roof over their heads, but releasing them from these prisons of drug addiction and mental illness to live whole and productive lives.

Going forward, it is clear that Windsor Pointe should prioritize safety for the residents of WP as well as the neighborhood and community. **Veterans should be given priority** to be housed at WP. The county and management company need to provide security – and should do so without charging more money to the taxpayers.

Exactly how much money has already been spent on this social experiment? Near two schools and baseball and soccer fields?

It is time to account for the dollars, the mistakes, the broken promises, and the toll on the families of that neighborhood.

Very truly yours,
Kelly Le Berthon
Carlsbad resident

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Tammy Cloud-McMinn

From: Council Internet Email
Sent: Tuesday, April 9, 2024 7:42 AM
To: City Clerk
Subject: FW: Agenda Item 8 for 4/9 meeting

From: drdianeb@aol.com <drdianeb@aol.com>
Sent: Tuesday, April 9, 2024 1:49 AM
To: Council Internet Email <council@carlsbadca.gov>
Subject: Agenda Item 8 for 4/9 meeting

Honorable Mayor and Council:

It appears there continue to be ongoing issues with Windsor Pointe. I was disappointed that at the last discussion, Affirmed was able to manipulate their way out of providing 24 hour on site security. They had promised 24 hour security in their meetings with Council in 2020. Many thanks to Council Member Carolyn Luna who did not vote Yes on the proposal which basically allowed Affirmed to do next to nothing to improve the situation.

Affirmed has not provided what they had promised in multiple discussions with council. It also appears that Affirmed tried to "pull a fast one" on staff who at that time, appeared to either not pay attention or ignored what was being pushed through. The problems of not tracking visitors, Megan's Law persons being allowed to be support staff at the property without being registered as living there, and Affirmed/the city not knowing who is actually living at the property, have not been resolved.

Please also hold the county accountable to provide support services on site, for a decent number of hours, as that has not been done. Basically It does not seem there are licensed staff at the facilities, for any length of time.

Please look into and answer the questions that Denis Jensen has asked re: decisions made for this project. The citizens of Carlsbad are very concerned that we just spent \$8 million and there is no oversight, along with many violations of the lease agreement.

Best regards,

Diane Bedrosian
District 2 resident

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Tammy Cloud-McMinn

From: Sidney <shank2@netzero.com>
Sent: Tuesday, April 9, 2024 10:43 AM
To: City Clerk
Subject: Agenda # 8 City Council Meeting 4/9/2024

Will the city and the county track the number of veterans served at Windsor Pointe? There is no accountability if there is no data. Track how many veterans are receiving services and housing in Windsor Pointe.

How will the county and city ensure that money approved to provide increased security for No Place Like Home tenants goes directly to and only for increased security for the No Place Like Home tenants?

The city attorney needs to look into the county contract with No Place Like Home in order to find a way to exit the contract.

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