

Tammy Cloud-McMinn

From: Mary Real <anewday4me2020@gmail.com>
Sent: Tuesday, June 18, 2024 12:23 PM
To: City Clerk; Council Internet Email; Scott Chadwick; Geoff Patnoe; Kyle Lancaster; Mary Real
Subject: Item 1 Comments June 18, 2024 City Council Meeting

3) Adoption of a resolution calling and giving notice of the general municipal election to be held on Tuesday, Nov. 5, 2024, for the purpose of electing a City Council Member District 2 and City Council Member District 4 for terms ending November 2028;

I am very concerned that we elect responsible people for District 2 and District 4 ---- people who will not only Listen to what people tell them but will not just accept any excuse by the Administration for poor performance! In other words someone who can investigate and see for themselves what is going on with Parks and Recreation's poor to terrible performance in maintaining a friendly Senior Center that Welcomes Seniors and tries to cater to the senior's interests both new and old! Seniors want a friendly Senior Center with employees who smile at seniors and are willing to talk and laugh and explore new activities to upgrade the Senior Center experience for seniors. Do we really want to pay 65 K to 95K for employees who would ban a senior from using the Senior Center for NINE MONTHS for walking aggressively while seated at a table listening to music by Famous Frank Fleming? Please contact your Mayor and City Manager at 760-442-2827 to express your desire for more training and more smiley faces at the Senior Center.

Thanks,

Mary Lucid
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Tammy Cloud-McMinn

From: Mary Real <anewday4me2020@gmail.com>
Sent: Tuesday, June 18, 2024 1:11 PM
To: City Clerk; Council Internet Email; Scott Chadwick; Geoff Patnoe; Kyle Lancaster; Mary Real
Subject: Item 1 Comments June 18, 2024 City Council Meeting

3) Adoption of a resolution calling and giving notice of the general municipal election to be held on Tuesday, Nov. 5, 2024, for the purpose of electing a City Council Member District 2 and City Council Member District 4 for terms ending November 2028;

What are the duties of a great City Council member? If the current or future City Council members do not listen or see for themselves by visiting and speaking with seniors, who are still "allowed" to use the facility that receives federal money, to experience the service first hand then they are not fully serving the seniors, IMHO, so they are not fully engaged. Many City of Carlsbad employees are so very smart and work hard to make the City better and I thank those of you who are not just "collecting a paycheck". For those of you at Park & Rec., I know that some of you need a skill or an attitude adjustment ---- who believes that a senior who speaks highly of a book about aging, "The Gift of Years" by Joan Chittister, is just being 'sarcastic' to the Staff? I would have to "charitably" say a Staffer who is insecure and not well trained to deal with seniors! Isn't that the job of Park and Rec-ers to see to it that fun activities and proper treatment of older Seniors deserves more than Being Banned for Nine Months by staff who are having a bad day and mistreating seniors because their boss Allows the mistreatment of seniors based on inexperience or lack of training. What is Park & Rec doing to improve the experience at the Senior Center. Perhaps that is why only one customer service person is needed at the window now --- there used to be 2 staffers and one volunteer during peak hours. Park & Rec-ers have downsized or discouraged or banned people from enjoying their Senior Center and the City Manager and the City Council are not overseeing them???

Maybe it is time for more pro-Senior City Council Members?

Respectfully Submitted,

Mary Lucid
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