

PUBLIC HOUSING AGENCY

Annual Plan for Fiscal Year 2019



Approved by the Housing Commission on: March 7, 2019 Adopted by the Community Development Commission on: Purpose. The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families

Applicability. Form HUD-50075-HP is to be completed annually by **High Performing PHAs**. PHAs that meet the definition of a Standard PHA, Troubled PHA, HCV-Only PHA, Small PHA, or Qualified PHA <u>do not</u> need to submit this form.

A.	PHA Information.
A.1	PHA Name: CARLSBAD HOUSING AGENCY – HOUSING & NEIGHBORHOOD SERVICES PHA Code: CA077 PHA Type: Small High Performer PHA Plan for Fiscal Year Beginning: (MM/YYYY): 07/2019 PHA Inventory (Based on Annual Contributions Contract (ACC) units at time of FY beginning, above) Number of Public Housing (PH) Units not applicable Number of Housing Choice Vouchers (HCVs) 726 baseline Total Combined 726 units PHA Plan Submission Type: Annual Submission Revised Annual Submission Availability of Information. In addition to the items listed in this form, PHAs must have the elements listed below readily available to the public. A PHA must identify the specific location(s) where the proposed PHA Plan, PHA Plan Elements, and all information relevant to the public hearing and proposed PHA Plan are available for inspection by the public. Additionally, the PHA must provide information on how the public may reasonably obtain additional information of the PHA policies contained in the standard Annual Plan, but excluded from their streamlined submissions. At a minimum, PHAs must post PHA Plans, including updates, at each Asset Management Project (AMP) and main office or central office of the PHA. PHAs are strongly encouraged to post complete PHA Plans on their official website. PHAs are also encouraged to provide each resident council a copy of their PHA Plans. Location(s) where the public may obtain copies of the 5-Year and Annual PHA Plan:
	Main administrative office of the PHA: City of Carlsbad Housing & Neighborhood Services 1200 Carlsbad Village Drive Carlsbad, CA 92008 Main administrative office of the local, county or State government: City of Carlsbad – City Hall City Clerk 1200 Carlsbad Village Drive Carlsbad, CA 92008 Public libraries: City of Carlsbad Main Library 1775 Dove Lane Carlsbad, CA 92011

City of Carlsbad

Georgina Cole Library 1250 Carlsbad Village Drive

Carlsbad, CA 92008

	Other:					
	City of Carls	sbad				
	Senior Cent					
	799 Pine Av					
	Carlsbad, C					
	at mel eur inns i was e	ple Elin C				
			nents are available for i	nspection at:		
	(2000) (1	ess office o	the PHA:			
	City of Carls		ad Camilaga			
		Neighborho				
	Carlsbad, C	oad Village D	rive			
	Carisbau, C.	A 92006				
	PHA Consortia: (Check box if s	ubmitting a Joint PHA Plan a	nd complete table below))	
	Participating PHAs	PHA Code	Program(s) in the Consortia	Program(s) not in the	No. of Units in Each Program	
	- 276 T	Tim coue	Trogram(s) in the consortin	Consortia	PH	HCV
	Lead PHA:	Action 1			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
			VIX			
			The United States	A second	No ville va	
	THE SOLE TO HE THOUGH	Ri Iyyar Tu ayiz Ti			178	
	finisines of the well	U BONE WELL	STATE OF THE STATE	Shigiran uph far		
			THE REAL PROPERTY AND ADDRESS OF THE PARTY AND	THE PROPERTY OF THE PARTY OF TH		
		1004 150	The Control of the Co	The state of the s	all to the ho	
3.	Annual Plan Elem	nents	1550 to 100 100 100 100 100 100 100 100 100 10	B VIX DATE OF		
3.	Annual Plan Elem	nents				
					ng nouthe in	
	Annual Plan Elem Revision of PHA Plan					
	Revision of PHA Plan	Elements.	ements been revised by the PF	IA since its last Annual]	PHA Plan subm	nission?
	Revision of PHA Plan (a) Have the following	Elements.	ements been revised by the PF	IA since its last Annual]	PHA Plan subm	nission?
	Revision of PHA Plan (a) Have the following Y N	n Elements. g PHA Plan ele			PHA Plan subm	nission?
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration	n Elements. g PHA Plan elections in the second sec	ements been revised by the PF and Strategy for Addressing Policies that Govern Eligibility	Housing Needs.		ission?
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration Financial Reso	n Elements. g PHA Plan elected lousing Needs on and Other Pources.	and Strategy for Addressing	Housing Needs.		nission?
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration Financial Resorm Rent Determin	PHA Plan elections of the Plan elections of the Plan election and Other Pources.	and Strategy for Addressing	Housing Needs.		nission?
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration Financial Reso Rent Determin Homeownersh	PHA Plan elections of the Plan election and Other Pources. Station.	and Strategy for Addressing Policies that Govern Eligibility	Housing Needs.		ission?
	Revision of PHA Plan (a) Have the following Y N Statement of F Deconcentration Financial Resonment Plan Rent Determin Homeownersh Safety and Crim Pet Policy.	Departments. Physical Plan electrons Control Plan el	and Strategy for Addressing Policies that Govern Eligibility	Housing Needs.		nission?
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentratic Financial Reso Rent Determin Homeownersh Safety and Cri Pet Policy. Substantial Dev	PHA Plan election and Other Pources. In the programs of the Programs of the Prevention viation.	and Strategy for Addressing Policies that Govern Eligibility	Housing Needs.		nission?
	Revision of PHA Plan (a) Have the following Y N Statement of F Deconcentration Financial Resonment Plan Rent Determin Homeownersh Safety and Crim Pet Policy.	PHA Plan election and Other Pources. In the programs of the Programs of the Prevention viation.	and Strategy for Addressing Policies that Govern Eligibility	Housing Needs.		nission?
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration Financial Reson Rent Determin Homeownersh Safety and Cri Pet Policy. Substantial Dev Significant Am	Departments of Elements. By PHA Plan electron and Other Pources. By Programs. By Programs. By Prevention of Prevention. By Prediction of Prevention. By Prediction of Prevention.	and Strategy for Addressing Policies that Govern Eligibility	Housing Needs. Selection, and Admission		nission?
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration Financial Resonment Homeownersh Safety and Cri Pet Policy. Substantial Devo	dependence of the programs of	and Strategy for Addressing Policies that Govern Eligibility . ification centration Policy for Field Off	Housing Needs. Solution, and Admission of the second of t	ons.	ission?
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration Financial Resonment Homeownersh Safety and Cri Pet Policy. Substantial Devo	dependence of the programs of	and Strategy for Addressing lolicies that Govern Eligibility .	Housing Needs. Solution, and Admission of the second of t	ons.	nission?
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration Financial Resonment Homeownersh Safety and Cri Pet Policy. Substantial Dev Significant Am (b) The PHA must substantial Dev DECONCEN	dependence of the programs of	and Strategy for Addressing Policies that Govern Eligibility . ification centration Policy for Field Off	Housing Needs. Solution, and Admission of the second of t	ons.	ission?
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration Financial Resonment Homeownersh Safety and Cri Pet Policy. Substantial Devo	dependence of the programs of	and Strategy for Addressing Policies that Govern Eligibility . ification centration Policy for Field Off	Housing Needs. Solution, and Admission of the second of t	ons.	nission?
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration Financial Resonment Homeownersh Safety and Cri Pet Policy. Substantial Dev Significant Am (b) The PHA must substantial Dev DECONCEN	delements. g PHA Plan electrons dousing Needs on and Other Pources. pation. ip Programs. me Prevention viation. dendment/Mod omit its Decond	and Strategy for Addressing Policies that Govern Eligibility ification centration Policy for Field Off	Housing Needs. Solution, and Admission of the second of t	ons.	nission?
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration Financial Resonment Homeownersh Homeownersh Safety and Crimal Pet Policy. Pet Policy. Substantial Devent Significant Am (b) The PHA must substantial Objectives Mission of Housing	dependence of Elements. In Elements. In Elements. In Phan elements In Programs. In Programs. In Prevention In In Prevention In I	and Strategy for Addressing Policies that Govern Eligibility ification centration Policy for Field Off	Housing Needs. Selection, and Admission of the Admission of the Administrative of the A	ons. ve Plan)	
	Revision of PHA Plan (a) Have the following Y N	de Elements. In Elements. In Elements. In Phan electron and Other Pources. In Programs. In Prevention with the programs. In Prevention with the programs. In Prevention and the programs. In Prevention and the prevention and the prevention and the prevention are prevention. In Programs.	and Strategy for Addressing Policies that Govern Eligibility ification centration Policy for Field Off POLICY (Excerpt from	Housing Needs. To Selection, and Admission of the Admission of the Selection of the Select	ons. ve Plan) sbad by provi	ding better
B. B.1	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration Financial Resonment Homeownersh Safety and Cri Pet Policy. Substantial Developies Significant Am (b) The PHA must substantial Objectives Mission of Housing Enhance the quality connections to city	de Elements. g PHA Plan electrons g PHA Plan electrons dousing Needs on and Other Pources. nation. ip Programs. me Prevention viation. dendment/Mod omit its Decond NTRATION & Neighbory y of life and information	and Strategy for Addressing Policies that Govern Eligibility ification centration Policy for Field Off POLICY (Excerpt from thood Services: sense of community for the policy for the po	Housing Needs. To Selection, and Admission of the Administration	ons. ve Plan) sbad by provi evelopment a	ding better
	Revision of PHA Plan (a) Have the following Y N Statement of H Deconcentration Financial Resonment Homeownersh Safety and Cri Pet Policy. Substantial Developies Significant Am (b) The PHA must substantial Objectives Mission of Housing Enhance the quality connections to city	de Elements. g PHA Plan electrons g PHA Plan electrons dousing Needs on and Other Pources. nation. ip Programs. me Prevention viation. dendment/Mod omit its Decond NTRATION & Neighbory y of life and information	and Strategy for Addressing Policies that Govern Eligibility iffication centration Policy for Field Officentration Policy for Endoughout Policy (Excerpt from Policy (Excerpt	Housing Needs. To Selection, and Admission of the Administration	ons. ve Plan) sbad by provi evelopment a	ding better
	Revision of PHA Plan (a) Have the following Y N Deconcentration Financial Resonment of Homeownersh Safety and Criman Pet Policy. Substantial Development Significant Am (b) The PHA must substantial Development Significant Am DECONCEN Local Objectives Mission of Housing Enhance the quality connections to city implementation, coopportunities.	delements. g PHA Plan electrons g PHA Plan electrons g PHA Plan electrons g PHA Plan electrons g Programs. ip Programs. ip Programs. ip Prevention viation. iendment/Mod omit its Decond NTRATION & Neighborn y of life and electrons information ommunity er	and Strategy for Addressing Policies that Govern Eligibility iffication centration Policy for Field Officentration Policy for Endoughout Policy (Excerpt from Policy (Excerpt	Housing Needs. Selection, and Admission, Selection, and Administration, Selection, and Admission, Selection, and Admission, Selection, and Admission, and Ad	ons. ve Plan) sbad by provi evelopment a on of affordab	ding better

- 1. To provide affordable decent, safe and sanitary rental housing, of a modest (non-luxury) nature, for very low-income families.
- 2. To promote freedom of rental housing choice and spatial deconcentration of very low-income families of all racial and ethnic backgrounds.
- 3. To provide an incentive to private property owners to rent to very low-income families by offering timely assistance payments and annual inspections.

Owner Outreach

The PHA encourages owners of decent, safe, and sanitary rental units to rent to Section 8 participants. The PHA maintains an ongoing list of available rental units and participating owners/property managers. The list is available in the lobby and is updated on a monthly basis. When listings from owners/property managers are received, they will be compiled by the PHA staff by bedroom size and date of availability.

Actions to encourage participation by owners of suitable rental units located outside areas of low-income and minority areas:

- 1. The PHA maintains communication with the San Diego County Apartment Association and local property management companies. These resources will be used to make owners aware of the benefits of the Section 8 Rental Assistance Program.
- 2. In order to expand participation of new owners who are interested in the program or are unfamiliar with the program, the Housing Program Manager will call the prospective owner to explain the benefits of the Section 8 program and encourage their participation.
- 3. Housing representatives will attend local agency and community fairs to increase awareness of the program and benefits for owners. Housing representatives will also participate in Owner seminars/workshops, which are organized in coordination of with other local housing agencies, San Diego County Apartment Association, North County Apartment Managers Association, and local property management companies.
- 4. Owner information packets describing the benefits of the rental assistance program will be available upon request.
- 5. The PHA will market the Section 8 program by conducting Rental Owner workshops for prospective owners periodically to explain the program benefits, especially during periods of low voucher utilization and low vacancy rates.
- 6. The PHA will utilize the media, including newspapers, magazines, internet, television, and radio to market the Section 8 program as determined necessary.

The PHA will periodically evaluate the distribution of assisted families to identify areas within the jurisdiction where owner outreach should be targeted.

Family Outreach

Outreach will inform all eligible segments of Carlsbad's population of the availability of the Section 8 Rental Assistance program. If applicant groups are not reflective of the eligible population, additional outreach aimed at targeted groups will be increased. The PHA will publicize the availability of rental assistance for very low-income families in newspapers of general circulation, minority media, and by other suitable means. Notices will also be provided in Spanish.

In addition, the PHA will distribute fact sheets to the broadcasting media, and initiate personal contact with members of the news media and community service agencies to utilize public service announcements.

Liaisons have been established with a variety of city and county agencies, private social service agencies, non-profit agencies and special interest groups. The PHA will communicate the status of rental assistance availability to the service providers in the community, advising them of eligibility factors and guidelines so that they can make appropriate referrals.

Payment Standards

Payment Standards are currently set between 90% and 110% of the Small Area Fair Market Rents (SAFMR). The new Payment Standards calculated based on the SAFMRs went into effect on April 1, 2018. The higher payment standards reflect the higher rents in Carlsbad and increase the housing options for families in Carlsbad; therefore, furthering the PHA's efforts for fair housing and deconcentration.

(c) If the PHA answered yes for any element, describe the revisions for each element below:

Financial Resources - CY 2018 (CY 2019 Funding not determined)

Annual Contributions for HCV Program -	\$ 6,590,187.
Housing Assistance Payments (HAP)	
Annual Contributions for HCV Program -	\$ 580,344.
Administrative Fees for Program	
Operations	
Total Resources	\$7,170,531.

Rent Determination

N/A

B.2	New Activities.
	(a) Does the PHA intend to undertake any new activities related to the following in the PHA's current Fiscal Year?
	Y N
	(b) If any of these activities are planned for the current Fiscal Year, describe the activities. For new demolition activities, describe any public housing development or portion thereof, owned by the PHA for which the PHA has applied or will apply for demolition and/or disposition approval under section 18 of the 1937 Act under the separate demolition/disposition approval process. If using Project-Based Vouchers (PBVs), provide the projected number of project based units and general locations, and describe how project basing would be consistent with the PHA Plan.

B.3 Progress Report.

Provide a description of the PHA's progress in meeting its Mission and Goals described in the PHA 5-Year Plan.

PHA ANNUAL PLAN - FY 2019

PROGRESS IN MEETING MISSION AND GOALS STATEMENT

PROGRESS OF 5-YEAR PLAN GOALS AND OBJECTIVES: FY 2015 - 2019

PHA Goal: Expand the supply of assisted housing

Objective: 1) Leverage private or other public funds to create additional housing opportunities; and 2) Collaborate with private developers and non-profit agencies.

Affordable Housing Construction Assistance - Carlsbad's affordable housing program allows the City
to assist in the development of new affordable housing units; resulting in an increase of the
availability of affordable rental housing that is decent and safe.

PHA 5-YEAR PLAN GOALS AND Objectives	2015	2016	2017	2018	2019	Total Units 2015 - 2019
Assist in construction of new affordable housing.	0	0)	The state of the s	3.55.4
Juniper at The Preserve		lh.	64			64
Portola Senior Apartments		M	h.	101	24	101
Sea Grove Townhomes				6	9.8 5.00.7 \ASI	6
					3/200 50 B	
AREA SELECTION			21,0	Appel Title	39	

Pending Developments:

PHA Goal: Improve the quality of assisted housing

Objective: Improve voucher management (SEMAP score).

- Designated by HUD as a high-performer for FY 2015, 2016 and 2017.
- Maintained and utilized HAP costs within the HUD funding allocation.
- Maintained a 100% PIC reporting rate.
- Continually seeking ways to streamline processing functions.
- Section 8 software conversion is in process to provide a paper-less/hosted product.

PHA Goal: Increase assisted housing choices

- Continue to reach out to owners to increase awareness of the benefits of renting through the rental
 assistance program. In addition, contact owners monthly to document any current or upcoming
 vacancies. Participate in community events and provide information about the Section 8 Program
 and other affordable housing options in Carlsbad.
- Maintain payment standards between 90% and 110% of the SAFMRs for zip codes 92008, 92009,
 92010, and 92011 to allow for a broader range of rental opportunities in Carlsbad.
- Worked with non-profit agencies and developers to collaboratively provide affordable housing options, as outlined in the above table.
- April 17, 2018 hosted a Q&A booth on Section 8 Rental Assistance benefits for property owners at the San Diego County Apartment Association (SDCAA) EXPO.

PHA Goal: Promote self-sufficiency and asset development of families and individuals

- PHA continues to administer the Family Self-Sufficiency (FSS) Program for the clients who port in as an FSS participant.
- PHA staff meet with non-profit organizations and support services agencies to obtain information about programs and benefits that will promote self-sufficiency for participant families. In addition, information is made available in the lobby for the community and others seeking resources.
- Staff maintains a Community Resource Directory that breaks down services by subject matter, gives a brief description of services for each organization, and provides contact information.
- Carlsbad Service Center provides job training, employment preparedness, food distribution, Cal Fresh application assistance, and a hiring center.

PHA Goal: Ensure equal opportunity and affirmatively further fair housing

- Fair housing and equal opportunity information is provided in program and move briefing packets
- Have a contract with Legal Aid Society of San Diego; to provide Fair Housing counseling and landlord/tenant mediation for residents of Carlsbad.
- Legal Aid Society provided a Fair Housing workshop for staff and tenants on July 11, 2018.
- Legal Aid Society will provide an additional Fair Housing and new housing laws workshop on February 27, 2019.

PHA Goal: Ensure the needs are met of child and adult victims of domestic violence, dating violence, sexual assault or stalking per VAWA Reauthorization Act of 2005

- Staff advised of outside resources available to child or adult victims of domestic violence, dating violence, and sexual assault or stalking.
- Staff has been directed to provide referrals to outside agencies that provide such services, such as the Women's Resource Center, which is located in Oceanside and provides domestic violence services in the PHA service area.
- Brochure titled: Violence Against Women Act What Applicants, Tenants, Owners and Landlords
 Need to Know is available in the lobby of the housing department and is included in the Briefing
 Packets, Recertification Packets, and Portability Packets. Brochure is also available in Spanish.
- HUD form 5380 Notice of Occupancy Rights under the Violence Against Women Act (VAWA) and HUD form 5382 Certification of Domestic Violence, Dating Violence, Sexual Assault, or Stalking, and Alternative Documentation are now included in the Briefing Packets, Recertification Packets, Intake Packets, Move Packets, Port In Packets and are also included with any Notice of Intended Action to terminate or deny Rental Assistance.
- Emergency Transfer Plan implemented and incorporated into the Administrative Plan

Most Recent Fiscal Year Audit.

27 5378	(a) Were there any findings in the most recent FY Audit?
	Y N
mus	Fiscal Year Audit: Year ended June 30, 2018 – The single audit report on expenditures of federal awards disclosed no audit
36.0	findings required by the auditors to be reported under paragraph .510(a) of OMB Circular A-133.
and the same of	(b) If yes, please describe:
C.	Other Document and/or Certification Requirements.
C.1	Certification Listing Policies and Programs that the PHA has Revised since Submission of its Last Annual Plan
hod	Form 50077-ST-HCV-HP, Certification of Compliance with PHA Plans and Related Regulations, must be submitted by the PHA as an electronic attachment to the PHA Plan.
C.2	Civil Rights Certification.
13.12 No.	Form 50077-ST-HCV-HP, Certification of Compliance with PHA Plans and Related Regulations, must be submitted by the PHA as an electronic attachment to the PHA Plan.
C.3	Resident Advisory Board (RAB) Comments.
P x	(a) Did the RAB(s) provide comments to the PHA Plan? Y N □ ⊠
75.	If yes, comments must be submitted by the PHA as an attachment to the PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations.
C.4	Certification by State or Local Officials.
	Form HUD 50077-SL, Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan, must be submitted by the PHA as an electronic attachment to the PHA Plan.
D	Statement of Capital Improvements. Required in all years for all PHAs completing this form that administer public housing and receive funding from the Capital Fund Program (CFP). – NOT APPLICABLE
D.1	Capital Improvements. Include a reference here to the most recent HUD-approved 5-Year Action Plan (HUD-50075.2) and the date that it was approved by HUD.

PUBLIC COMMENTS AND CHALLENGES

