FAQ for Tutor.com through Carlsbad City Library

What is Tutor.com?

Tutor.com is a web-based service connecting expert professional tutors with learners, online in real time. You can get help on K-12 homework, college coursework, resume writing, and test prep. Help is available in Spanish for many subjects. Access to Tutor.com is free for Carlsbad City Library cardholders.

How do I get help with job searching and resumes?

In the *Connect with a Tutor Now* tab, select *Job Help* in the *Topic* drop-down menu. Then choose the appropriate *Subject* for help with applications, cover letters, interviews, job search or resumes.

Do I need an account?

In general, you need your Carlsbad City Library card number to access our eResources. If you don't have one, you can apply for a card [here](#). The library card is all you need for free, individual live tutoring sessions.

You'll need to create a free Tutor.com account if you wish to save tutoring sessions for later reference or utilize the drop-off writing review service. For their internal record-keeping purposes, an account is also required to use the Princeton Review SAT and AP exam preparation tools.

Account creation involves providing limited personal information, which is handled by Tutor.com as detailed in their [Privacy Policy](#) and [Terms of Use](#).

Inactive accounts and any associated content will be deleted after one year.

Is it free to use this service?

Yes, access is free to Carlsbad City Library cardholders through the library's paid subscription. You will not incur any charges by creating an account with Tutor.com through the links on the library's eResources page, and you should never be asked for credit card or payment information from the Tutor.com system or the individual tutors.

Tutor.com and Princeton Review also offer individual personal paid subscriptions. If you encounter any requests for payment, please make sure you are using the access link from the Carlsbad City Library's eResources page to utilize our library subscription.

When is Tutor.com available?

Live tutoring hours are 10 a.m. - 10 p.m. every day, excluding major holidays.

If you have further questions about accessing Tutor.com through the Carlsbad City Library, please call us at 760-602-2049 or [click here](#) to chat with one of our librarians.