

Exploration HUB Open Lab FAQ

What is Open Lab?

Time when patrons can use the Exploration HUB outside of scheduled classes. People can come in and use the iMacs, software and equipment to work on personal projects. This is also the time to submit or pick up 3D print jobs.

PLEASE NOTE: Reservations must be made for the Silhouette Cameo machines and the Digital Media Conversion Station during Open Lab.

When is Open Lab in the Exploration HUB?

Open Lab takes place any time a class is not in session. Sunday is Open Lab only.

The Exploration HUB hours are:

Monday through Thursday: 10 a.m. to 8 p.m.

Friday and Saturday: 10 a.m. to 4 p.m.

Sunday: 1 to 4 p.m.

Is there an age requirement during Open Lab?

Patrons must be 13 and up to be in the Exploration HUB alone during Open Lab time. Children 12 and under must be accompanied by a parent or guardian.

Do I need a library card to use the iMacs and equipment?

Yes, you must have an active Carlsbad City library card.

Can I use my own computer during Open Lab?

Unfortunately, the Exploration HUB is configured for patrons to use the iMacs and other equipment already in the Exploration HUB. Please do not use your own laptop in the Exploration HUB.

Can I use the iMacs to write my resume, use Facebook and browse the internet?

The Exploration HUB was designed to give patrons a space to learn, create and collaborate while using the specific software and equipment within the HUB. Open Lab allows patrons to use the Adobe Creative Cloud, digitize old home videos, create projects with the Silhouette Cameo and much more.

I have an idea for a project, but I do not know the software. Can someone help me?

Yes! Library staff and volunteers in the Exploration HUB are available to assist you with software and equipment during Open Lab hours.

I have a question about an app on my iPad. Can I ask staff in the Exploration HUB for help?

We are unable to help you with these types of questions. Exploration HUB staff must be available for Exploration HUB users, we encourage you to speak with a staff member at the Information Desk located on the second floor for your technology-related questions.

I have the Silhouette Cameo equipment reserved. Can I use your materials, too?

Yes! Please ask Exploration HUB staff for assistance. Materials such as vinyl, hooks and mats are available for you to use on your projects. We do not supply consumables such as t-shirts, wood signs or coffee mugs. You can also bring your own materials to create projects using the Silhouette Cameo.

Is food or drinks allowed during Open Lab?

Unfortunately, no. The Carlsbad City Library has a [Food and Drink](#) policy that says food and drink cannot be near electronic equipment which includes computers.