

# 2020

## ANNUAL REPORT



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CITY OF CARLSBAD

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FIRE DEPARTMENT





# CITY POPULATION

115,000



# FIRE STATIONS

6



# EMERGENCY OPERATIONS



## INCIDENTS

12,345

## TRANSPORTS

5,826

## PERSONNEL

98.75

## SUPPRESSION

## APPARATUS

18

## PERFORMANCE METRICS

Time Interval	Benchmark	Metric	Q1	Q2	Q3	Q4	Annual Average
<b>Call Processing</b>	0:01:20	90th Percentile Time	1:01	0:58	0:56	0:50	0:56
		Benchmark Compliance	95.9%	95.7%	96.1%	97.1%	96.2%
<b>Turnout</b>	0:02:00	90th Percentile Time	1:59	2:00	1:58	2:00	1:59
		Benchmark Compliance	90.2%	90.0%	91.0%	90.4%	90.4%
<b>Travel</b>	0:04:00	90th Percentile Time	6:18	6:57	6:49	6:51	6:43
		Benchmark Compliance	46.5%	32.6%	35.0%	33.5%	36.9%
<b>Dispatch to Arrival</b>	0:06:00	90th Percentile Time	7:33	8:06	8:00	8:02	7:55
		Benchmark Compliance	66.3%	57.6%	55.2%	55.9%	58.7%
<b>Call to 1st Arrival</b>	0:07:30	90th Percentile Time	8:17	8:48	8:37	8:41	8:35
		Benchmark Compliance	80.3%	73.9%	73.8%	74.4%	75.6%



# FIRE PREVENTION

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## NEW CONSTRUCTION INSPECTIONS

1,335

## ANNUAL FIRE INSPECTIONS

2,260

## PLAN REVIEWS

607

## PLAN SUBMITTALS PROCESSED

555

# LIFEGUARD SERVICE

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## BEACH ATTENDANCE

730,008

## PREVENTATIVE ACTIONS

22,564

## PUBLIC EDUCATION

21,363

## RESCUES

306

## MEDICAL AIDS

257

