

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency Collected	Frequency Updated
Better Impact Inc.	Volunteer Impact Enterprise Edition	Volunteer Management Software	Volunteer Management	Housing & Neighborhood Services	Daily	Daily
Bibliotheca	RFID	Library Self Check & Materials Return	RFID Self-Check, Payments, Automated Materials Handling	Library & Cultural Arts	Daily	Daily
Biddle Consulting Group, Inc.	CritiCall	Dispatcher / Calltaker Pre-Employment Testing	Pre-Employment Testing	Human Resources	As needed	As needed
Blackboard Connect	AlertSanDiego	Emergency Notifications	Emergency Notifications	Fire	As needed	As needed
CentralSquare	Finance Enterprise	Financial System	Accounts Payable Accounts Receivable Bank Reconciliation Encumbrances Fixed Assets General Ledger Person/Equity Purchasing Reporting Workflow	Finance Finance Finance Finance Finance Finance Finance Finance Finance Finance	Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily	Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily
CivicPlus	CivicRec	Recreation Management	Facility Rentals Activity Registration	Parks & Recreation	Daily	Daily
ConstantContact	ConstantContact	Online Email Subscription Service	Email Subscription	Communications	Daily	Daily
CORE Business Technologies	iPayment	Payment Processing	Payment Processing Business Center	Finance	Daily	Daily
CoreLogic, Inc.	RealQuest	Property/Assessor Search Engine	Property/Assessor Search	Community & Economic Development Public Works Housing & Neighborhood Services Fire GIS Finance	n/a	n/a
Cornerstone	Cornerstone	Learning Management	Learning Management	Human Resources	Daily	Daily
Crossroads Software, Inc.	Traffic Collision Database	Traffic Collisions Management and Analysis	Traffic Collision Information	Traffic	As needed	As needed
ePact Network Ltd	ePact	Centralized Medical & Emergency Contact Collection	Medical, Guardian, HIPAA Information	Parks & Recreation	As needed	As needed
Esri	ArcGIS Enterprise & Portal for ArcGIS, ArcGIS Online	Geographic Information System (GIS) software	Address Administrative Areas Assessment Information Cadastral Reference	GIS/Planning GIS/Fire/Public Works/SanGIS GIS/Finance/Land Development Engineering	Weekly As needed As needed As needed	Weekly As needed As needed As needed

			<p>Demography Elevation Facilities and Streets</p> <p>Geotechnical Atlas Land Use and Planning Parcel Publishing Pavement Management Stormwater Assets Stormwater Environmental Program Wastewater Assets Water Assets Other Reference Data</p>	<p>GIS/Land Development Engineering GIS/SANDAG GIS GIS/Public Works/Finance/Parks & Recreation GIS GIS/Planning GIS/SanGIS Public Works/GIS Public Works/GIS Public Works/GIS Public Works/GIS Public Works/GIS GIS/Public Works/Neighborhood Resources</p>	<p>Yearly Every 4-5 yrs As needed</p> <p>As needed As needed Monthly As needed As needed As needed As needed As needed</p>	<p>Yearly Every 4-5 yrs As needed</p> <p>As needed As needed Monthly As needed As needed As needed As needed As needed</p>
Experian Information Solutions, Inc.	QAS Server QAS Batch QAS Plug & Go	Address Verification	Address Verification	GIS Planning Building Engineering	n/a	n/a
EZ Texting	EZ Texting	Text Notifications	Text Notifications	Communications	As needed	As needed
First Arriving	Digital Dashboard	Fire Station Situational Awareness	Digital Display	Fire	Daily	Daily
Formsite	Formsite	Grant posting and acceptance	Grant posting and acceptance	Library & Cultural Arts	As needed	As needed
GovQA	Public Records (FOIA) Council Correspondence	Submitting and tracking public records requests	Public Records	Records Management	Daily	Daily
Granicus	CivicaCMS	Website Content Management System	Public Internet Website	Communications	As needed	As needed
Infor	Hansen (Infor Public Sector)	Work Order and Asset Management	<p>Asset Building Asset Facilities Management Asset Fleet Asset Fleet Management Asset Management Asset Park Asset Plant Asset Reservoir Asset Sewer Asset Storm Asset Street Asset Usage Area Asset Water Customer Service GIS Map Drawer Inventory Control</p>	<p>Public Works Facilities Public Works Public Works Public Works Public Works Public Works Public Works Public Works Public Works Public Works Public Works Public Works Public Works Public Works Public Works Public Works Public Works Public Works Public Works Public Works</p>	<p>Daily Daily</p>	<p>Daily Daily</p>

			Work Management GeoAdministrator	Public Works Public Works	Daily As needed	Daily As needed
Infor	Lawson	Human Capital Management System	Human Resources Payroll	Human Resources Finance	Daily	Daily
InvoiceCloud	InvoiceCloud	Utility Billing Payments	Online credit card payment processing Integrated Voice Response (IVR) Payments Pre-Authorized Payment (PAP) processing	Finance	Daily	Daily
Intelix Technologies Inc.	Intelix	Tree Maintenance Parks Inspections Management	Tree Maintenance Parks Inspections Management	Parks & Recreation	Daily	Daily
Internally Developed	AP Batch Import	AP Batch Processing	Accounts Payable Processing	Finance	Daily	Daily
Internally Developed	Arts Mailing List	Membership & Mailing List Management	Membership & Mailing Lists	Arts Department	As needed	As needed
Internally Developed	Consultant Agreement	Master Services Agreement Tracking	Service Agreements	Public Works	As needed	As needed
Internally Developed	Elections	Election Results	Election Results	City Clerk Office	As needed	As needed
Internally Developed	False Alarm	Alarm Permits False Alarm Tracking/Billing	Alarm Permits False Alarm Tracking/Billing	Finance	Daily	Daily
Internally Developed	Liability	Risk Management	Risk Management	Risk	Daily	Daily
Internally Developed	Litigation/Attorney	Case Management	Case Management	City Attorney	Daily	Daily
Itron	FCS	Water Meter Reading Software (will replace MV-RS)	Water Meter Reading	Meter Services	Daily	Daily
Itron	MV-RS	Water Meter Reading Software	Water Meter Reading	Meter Services	Daily	Daily
LaserFiche	Enterprise Content Management	Electronic Document & Records Management System	Laserfiche – Public Records	Records Management	Daily	Daily
LiteracyPro Systems Inc.	LACES	Literacy, Adult, and Community Education System	Student Data Management	Library and Arts	Daily	Daily
LexisNexis	Coplogic	Collecting Various Reports	Abandoned Vehicles Harassing Phone Call Hit & Run Lost Property Theft Traffic Complaints Vandalism	Police	Daily	Daily
Marshall & Associates, Inc. (MarshallGIS)	GeoKNX	Mobile GIS and Work Management	Service Requests and Work Orders	Public Works	Daily	Daily
Microsoft Corporation	Sharepoint Office365	Email and Productivity Software	Electronic Mail	Information Technology	Daily	Daily
NeoGov	Applicant Tracking - Insight Enterprise Edition	Online Applicant System	Applicant Tracking	Human Resources	As needed	As needed
NetFile	NetFile	Website used to file Statements of Economic Interests - Form 700 to the California Fair Politics Practices Commission	Form 700 (FPPC Filings)	Records	As needed	As needed

NorthStar – A Harris Utilities Company	Northstar mCare Customer Connect	Customer Management & Utility Billing	Utility Billing Meter Reading Service Order Processing	Public Works	Daily	Daily
OCLC	EZproxy	Identity management for library online database authentication	Identity management for library online database authentication	Library & Cultural Arts	Daily	Daily
OCLC	WorldShare Interlibrary Loan	Borrowing and lending of library items among OCLC libraries	Interlibrary loan service	Library & Cultural Arts	As needed	As needed
OPAC	OPAC	Skills Testing	Skill Testing	Human Resources	As needed	As needed
Rakuten	OverDrive	Platform for users to borrow and download content	Ebook and audiobook management platform	Library & Cultural Arts	Daily	Daily
PayPal	PayPal Donate	Receive donations	Donations	Library & Cultural Arts	Daily	Daily
PlanetBids, Inc.	Bid Management	Bid Management	Bid Management	Finance	As needed	As needed
Profit Stars – A Jack Henry Company	RemitPlus	Electronic Remittance Processing, Lockbox Services, & Check Processing	Electronic Check Processing and Remittance	Finance	Daily	Daily
QLess	QLess	Virtual Queuing	Virtual Queuing Appointment Scheduling	Library & Cultural Arts Community Development	Daily	Daily
Rocksolid Technologies	CitySourced	Citizen Relationship Management/Service Requests	Mobile App and Portal	City Manager	Daily	Daily
Selectron	Outbound IVR	Outbound delinquent utility bill notification	IVR	Finance	Daily	Daily
SirsiDynix	Symphony	Integrated library system	Integrated library system	Library & Cultural Arts	Daily	Daily
SpringCM	Contract Management	Contract Management	Contract Management	Information Technology	As Needed	As Needed
Springshare	LibAnswers; LibCal	Platform for information about library services and making room reservations	Provides a searchable platform for information about library services	Library & Cultural Arts	Daily	Daily
Stout Solutions, LLC	FirstWatch	Situational Awareness and Early Warning Software	EMS Alert Triggers	Safety	Daily	Daily
Team Sideline	Online Registration	Adult Sports Registration	Online Registration	Parks & Recreation	As needed	As needed
Thomson Reuters	Westlaw Case Notebook Application Suite	Case Management Software	Drafting Assistant - Litigation & Transactional Case Notebook Repository	City Attorney	Daily	Daily
Tightrope Media Systems	Cablecast	Broadcast Automation & Video Servers	Video Recording	Communications	Daily	n/a
TRAFx	Trail Counter	Counts people utilizing City trails	TRAFx Infrared Trail Counter	Parks & Recreation	Daily	Dialy
Turbo Data Systems Inc	Turbo Data Systems Inc Services	Parking Citation Processing Service	TicketPro Web – Citations EAppeals Online Appeal Review	Finance Police	Daily Daily	Daily Daily
Tyler	Energov	Enterprise Workflow Management	Contact Management Business License (Registration) Permitting Inspections Code Enforcement Request Management	Information Technology	Daily Daily Daily Daily Daily	Daily Daily Daily Daily Daily

			Electronic Plan Review Citizen Self Services (CSS) Portal Public Facing		Daily Daily Daily	Daily Daily Daily
Wittman Enterprises	EMS Billing	Ambulance Billing	Ambulance Billing	Fire	Daily	Daily
World Advancement of Technology for EMS and Rescue	StreetEMS StreetRMS	Electronic Patient Care Reporting Fire Records Management System	Electronic Patient Care Reporting Fire Records Management System	Fire	Daily	Daily
Xerox Corp	PC/Print Management	Computer signup and print management	Computer signup and print management	Library and Cultural Arts	As needed	As needed
Yardi Sysetms, Inc	Voyager	Housing Management Software (will be replacing Visual Homes)	Subsidized Housing	Housing & Neighborhood Services	Daily	Daily
Zoobean, Inc	Beanstack	Summer reading signup and management tool	Summer reading signup and management tool	Library & Cultural Arts	Daily	Daily